



PestConnect

PestConnect provides Ocado Group with a digital pest control solution that supports their business focus on technology, while also providing 24/7 early monitoring and control across their sites.

Rentokil
The Experts in Pest Control



Customer Need

Ocado Group are a technology company who work with online grocery retailers across the world to develop software, robotics and automation systems for their online orders.

Due to their focus on innovation and technology, they required a pest control solution that supported the automated sections of their customer fulfilment centres, while also providing minimal disruption to their operations.

The Rentokil Solution

To support the customer's requirements, Rentokil's PestConnect system was installed in the robotic hive areas of Ocado Group's customer fulfilment centres. By developing PestConnect, Rentokil has utilised technology to create a digital pest control solution that provides a real-time early warning system for the monitoring and control of rodents.

Internally, Rentokil installed a number of connected RADAR units, which provides the customer with a bait-free and effective mouse control solution. Here, PestConnect is able to provide 24/7 remote monitoring in these hard to access areas, removing unnecessary visits and ensuring Ocado Group have minimal disruption to their fulfilment centres, while still being fully protected against rodent pests.

The 24/7 early monitoring and control provided by PestConnect is also supported by myRentokil, which provides Ocado Group with real-time information and reporting, further increasing the quality of their pest control protection.

Customer Benefit

PestConnect provides Ocado Group with confidence that their sites are fully protected against rodent pests. The 24/7 monitoring and high level reporting provided by the system allows the customer to establish root cause analysis of any issues within their site, supporting their own high standards on auditing and compliance.

Additionally, the PestConnect system saves Ocado Group up to 30% in rodenticide use across their fulfilment centres, minimising the risk of rodenticide exposure to non-target wildlife while also having minimal impact on the environment.

Having PestConnect installed ensures we have a system that provides 24/7 remote monitoring in hard to access areas, providing us with confidence in the coverage of pest control within our fulfilment centres.

William Watts - Operations Compliance Manager

